

Bill's ^{Totally} _{Awesome} and ^{Quite} _{Brief}

GUIDE TO KICKING BUTT

CENTRALIA at COLLEGE this quarter



WE'RE IN THIS TOGETHER

The pandemic has sparked a lot of changes this year, but they haven't all been bad. At Centralia College, we're offering more options to connect than ever before, giving you opportunities to access resources and services in new, exciting ways. Whether you want to connect in person or virtually, the options have never been better. While many things have changed, our commitment to you and your success is the same.

We're here to help!

A variety of online and in-person services are available to you as a CC student. Read through the following information to find the assistance and resources you need.

HAVE QUESTIONS?

Students FAQs. The college website has a Frequently Asked Questions page that has the answers you may need. You can also submit questions via a link on the page.

www.centralia.edu/about/news/faq.aspx

Virtual Welcome Center. The Virtual Welcome Center is a great way to connect to Enrollment Services, Financial Aid, Advising/Counseling, and more online. You can talk with a live person most weekdays (hours vary for different services – check the webpage for the most current information). Staff can access your personal information and answer most questions.

www.centralia.edu/admissions/virtual-center.aspx

RESOURCES & SERVICES

Study Spaces. There are tables available for students on the first floor of the TransAlta Commons (9 a.m.-3 p.m. Mondays and Wednesdays) and in the Kirk Library (9 a.m.-3 p.m. Tuesdays and Thursdays). You must wear a mask at all times. Tables are first come, first served.

Bookstore. Order your textbooks from the bookstore website and have them delivered to your home or arrange curbside pickup. Many textbooks are available for rental. In-person hours are also available. <http://www.centraliabookstore.com/>

Trailblazer Food Pantry. The Food Pantry is open Monday-Thursday by appointment. The pantry offers curbside pickup only. Call 360-623-8972 to arrange a pickup.

Online Tutoring. CC offers online tutoring via Canvas for math, natural sciences, and first-year Spanish. If you need help with other subjects, you can access free online tutoring through the Western eTutoring Consortium. www.centralia.edu/resources/tutoring.aspx

Writing Help. Writing Center consultants can give you general feedback on your writing assignments and coach you through writing issues. You can submit rough drafts online and receive feedback within approximately two business days. For more information (including how to get feedback on your writing), visit www.centralia.edu/resources/writing-center.aspx.

Emergency Grants. Centralia College offers assistance to students who experience a financial emergency or unanticipated expenses, causing financial hardship. Find details online. www.centralia.edu/funding/emergency-grants.aspx

Laptops and Wi-Fi. Laptops and Wi-Fi hotspots are available for quarterly checkout from the Kirk Library. Contact hyesoo.albright@centralia.edu for details. In addition, Centralia College has made Wi-Fi available in parking lots at both the main campus and at CCEast.

Computer Lab. The computer lab in the Kirk Library is available for students from 9 a.m.-3 p.m. Tuesdays and Thursdays. Library staff are on-hand to assist you with logging on to the network and basic computer questions.

Library Services. The Kirk Library offers online access to e-books, periodicals, and the 24/7 Ask-a-Librarian service, in addition to offering in-person hours to students on Tuesdays and Thursdays. www.centralia.edu/library

STAY UP TO DATE!

Activate your email. Important information about deadlines, classes, upcoming events, and resources are sent to your student email. The IT HelpDesk can assist you at helpdesk@centralia.edu or 360-623-8910.



CAMPUS CONTACTS

Please be sure to leave a message if you don't get through. We are either on the phone with another student or returning calls. Calls will be returned within 24 hours. For more immediate questions, connect with the Virtual Welcome Center (www.centralia.edu/admissions/virtual-center.aspx) to get personalized help from staff. No logins or passwords are needed. When you select a department, you will be put into a waiting room and a staff member will be with you as soon as possible.

Department	Phone Number	Email
Centralia College - Main Switchboard	360-736-9391 En Espanol - 360-623-8946	
Enrollment Services (Admissions)	360-623-8976	admissions@centralia.edu
Advising/Counseling Center	360-623-8967	advising@centralia.edu
Running Start	360-623-8967	runningstart@centralia.edu
Blazer Central	360-623-8119	blazercentral@centralia.edu
Bookstore	360-623-8964	bookstore@centralia.edu
Financial Aid	360-623-8975	financialaid@centralia.edu
Student Job Center	360-623-8974	monica.brummer@centralia.edu
Cashier	360-623-8931	cashieroffice@centralia.edu
Disability Services	360-623-8966	disabilityservices@centralia.edu
Student Life & Involvement Center	360-623-8972	shelley.bannish@centralia.edu
Food Pantry	360-623-8972	price.peterson@centralia.edu
eLearning	360-623-8955	elearningsupport@centralia.edu
Testing Center	360-623-8920	testingcenter@centralia.edu
TRIO TS (formerly Talent Search)	360-623-8969	TRIO_TS@centralia.edu
TRIO Student Support Services	360-623-8970	sss@centralia.edu
TRIO Upward Bound	360-623-8968	upwardbound@centralia.edu